



# CareHere Patient Portal Updates & New Televisit Feature!

July 30, 2020

Dear State Plan Member,

CareHere has updated their patient portal and registration process.

For new registrants, please see the How to Register [brochure](#) and enter **MANA9** for your access code. If you have already registered and utilize the patient portal, continue using your current username and password.

Additionally, CareHere now has televisit appointments available. Members can schedule a televisit for colds, influenza, follow-ups, lab reviews, medical questions, allergies, and prescription refills. Televisit features include:

- Easy appointment scheduling that can sync with your calendar.
- User-friendly platform with no software download required.
- Avoid unnecessary travel.
- Televisits are HIPAA compliant and secure.

If you would like to schedule a televisit appointment, you can call CareHere at 855-600-6822, by mobile app, or online at CareHere.com. To view instructions on how to schedule a visit via mobile app or web see How to Schedule a TeleVisit at CareHere.com [brochure](#).

If you have questions, please reach out to CareHere at 855-600-6822.

