2023 Retiree Open Enrollment Booklet

State of Montana Benefit Plan

OCTOBER 23 - NOVEMBER 5, 2022



Complete Open Enrollment at benefits.mt.gov.

Open Enrollment is your annual opportunity to review benefit elections and change plans or covered dependents.

Action Required: Self-Report Nicotine Use to Avoid Tobacco Surcharge



benefitsquestions@mt.gov (800) 287-8266 | TTY (406) 444-1421



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ACTION REQUIRED

- Must Elect or Re-Elect Vision Hardware Plan
- Must Self Report Nicotine Use

Annually you will need to complete your Open Enrollment election to provide the State Plan with information about you and your covered spouse/domestic partner's nicotine use, see page five for details.

If you do not complete your Open Enrollment election, you will automatically be charged the Tobacco Surcharge for 2023.

RESOURCES

Visit <u>benefits.mt.gov/open-enrollment</u> for:

- On-Demand Open Enrollment Presentation
- Step-By-Step Instructions for How to Enroll
- Open Enrollment Resources

OPEN ENROLLMENT OVERVIEW

October 23 - November 5, 2022

Open Enrollment is your opportunity to make changes to your State Plan coverage for 2023. During the Open Enrollment Period, you can add/remove a spouse or domestic partner and/or add/remove a dependent child(ren) under age 26.

If you add a dependent(s) during Open Enrollment, you are required to submit dependent verification documentation to HCBD in order for the dependent(s) to be enrolled on State Plan benefits effective January 1, 2023.

CONTRIBUTIONS AND BENEFIT CHANGES

Non-Medicare and Medicare medical plan rates will increase 4%. There will also be a small increase to dental plan rates.

Effective January 1, 2023 the State Plan will have new administrators for medical and vision benefits. Keep an eye out for more information, details will be shared about these changes throughout the coming months.

BlueCross BlueShield of Montana (BCBSMT) will administer the medical benefits that are currently administered by Allegiance Benefit Plan Management. **Medical plan benefits are not changing.** Meaning, there are no changes to member deductibles, benefit percentages, office visit/urgent care co-payments or out-of-pocket maximums. The State and BCBSMT are currently working on the transition. If you have BCBSMT specific questions call (888) 901-4989 or visit <u>bcbsmt.com</u>.

VSP Vision Care will administer the vision plan benefits that are currently administered by Cigna/Allegiance Benefit Plan Management. Your State Plan vision benefits will remain the same with some enhancements to the Vision Hardware Plan.

- Maintain access to the current network, with the addition of some Costco, Sam's Club, and Wal-Mart providers and optical shops. For a full list of providers, visit <u>vsp.com</u>.
- Increased allowance for contact lenses to \$150 per plan year in lieu of glasses.

SURVIVOR BENEFITS

Surviving spouses/domestic partners and dependent child(ren) of retirees that pass away may remain covered by the State Plan.

MONTHLY BENEFIT COSTS

NON-MEDICARE (UNDER 65) RETIREE MEDICAL PLAN RATES

	Monthly Rate	Potential Live Life Well Incentive
Non-Medicare Retiree Only	\$1,332	up to \$30 off
Non-Medicare Retiree & Non-Medicare Spouse	\$2,125	up to \$60 off
Non-Medicare Retiree & Medicare Spouse	\$1,553	up to \$60 off
Non-Medicare Retiree & Child(ren)	\$1,719	up to \$30 off
Non-Medicare Retiree, Non-Medicare Spouse & Child(ren)	\$2,362	up to \$60 off
Non-Medicare Retiree, Medicare Spouse & Child(ren)	\$1,974	up to \$60 off

MEDICARE (OVER 65) RETIREE MEDICAL PLAN RATES

	Monthly Rate	Potential Live Life Well Incentive
Medicare Retiree Only	\$484	up to \$30 off
Medicare Retiree & Non-Medicare Spouse	\$1,308	up to \$60 off
Medicare Retiree & Medicare Spouse	\$862	up to \$60 off
Medicare Retiree & Child(ren)	\$809	up to \$30 off
Medicare Retiree, Non-Medicare Spouse, & Child(ren)	\$1,511	up to \$60 off
Medicare Retiree, Medicare Spouse & Child(ren)	\$1,010	up to \$60 off

RETIREE DENTAL AND VISION HARDWARE PLAN RATES

	Dental	Vision Hardware
Retiree Only	\$42.37	\$7.64
Retiree & Spouse	\$63.77	\$14.42
Retiree & Children	\$62.27	\$15.18
Retiree & Family	\$71.27	\$22.26

BASIC LIFE INSURANCE

Non-Medicare (Under-65) Retirees must also pay \$0.63 per month for Basic Life Insurance Coverage.

TOBACCO SURCHARGE

The State Plan charges a Tobacco Surcharge for plan members who use nicotine. The surcharge adds \$30 per month to the contribution amount for members who use nicotine and/or \$30 per month if the member's covered spouse/domestic partner uses nicotine.

DEFINITIONS

Nicotine

 Nicotine is an addictive stimulant proven to have negative health effects that is found in cigarettes, cigars, chewing tobacco, and most vaping products.

Nicotine Free

- You are nicotine free if you have never used nicotine, have quit using nicotine, use only FDA-approved Nicotine Replacement Therapy (NRT), or infrequently use nicotine (less than 4x per month).
- You are nicotine free if you are currently using nicotine but have completed an eligible alternative (nicotine cessation program or a nicotine counseling session with a medical provider) during the past 12 months.

Nicotine User

• You are a nicotine user if you are currently using nicotine and HAVE NOT completed an eligible alternative (nicotine cessation program or a nicotine counseling session with a medical provider) during the past 12 months.

To avoid the \$30 per month Tobacco Surcharge you need to annually self-attest your, and if applicable your covered spouse or domestic partner's, nicotine use.

Visit <u>benefits.mt.gov/TobaccoSurcharge</u> for more information.

HOW TO COMPLETE OPEN ENROLLMENT

You will need to complete your Open Enrollment election to provide the State Plan with information about you and your covered spouse/domestic partner's nicotine use, see page five for details. If you do not complete your Open Enrollment election, you will automatically be charged the Tobacco Surcharge.

In addition, the Vision Hardware Plan must be elected/re-elected each year. If you fail to re-elect the Vision Hardware Plan coverage will terminate January 1, 2023.

You will also be receiving a Retiree Open Enrollment Election Form in the mail as an alternative to completing your election(s) online. If completing the paper election form, it must be returned to HCBD by November 5, 2022.

1 TO ACCESS

To access the enrollment system, go to <u>benefits.mt.gov</u>.

Click on the "Start Open Enrollment" button.



OR

Enroll in your benefits using the My Choice Mobile App.

To setup secure access to your account in the app, scan your unique QR code which is available on the home page of the enrollment system.



HOW TO COMPLETE OPEN ENROLLMENT

2 LOGIN

Login using the prompts provided.

First time users: Register your User Name and Password and answer a few security questions.

The case-sensitive company key is **stateofmontana**. Login using your new User Name and Password.

Forgot your User Name or Password? Click on the link to reset your login details.

Welcome		
User Name *		
case sensitive		
Password *		
•		
case sensitive		
	Login >	
	Forgot your user name or password?	

3 START YOUR ENROLLMENT

About You Fill Your Information			
First Name: Middle Initial: Last Name: Social Security Number:	Your Family		

To begin Open Enrollment, click the "Start Here" button to review your personal information and add or edit any dependents you wish to enroll on State Plan coverage.

You will need to provide each dependent's legal name, Social Security Number, and date of birth to add them to your coverage.*

*You will be required to provide documentation to prove your relationship to each dependent.

HOW TO COMPLETE OPEN ENROLLMENT

4 COMPLETE ENROLLMENT

Choose to re-enroll in your current plans, or use the "Next" and "Back" buttons to review and elect options available to you.

Choose or decline coverage for each available option, and select which family members you want to cover.

Medical Election Summary		
Enrolled in Medical? Yes	Edit	
Covered Dependents	Edit	
Members	Covered	
Jane Doe Effective Date: 04/01/2020	Yes	
Plan Selected	Edit	
Plan Selected	Medical Plan	
Employee Cost Your employer will be paying \$252.91 for this benefit.	\$ Monthly	
K Back	Looks Good 👂	

5 REVIEW AND FINALIZE YOUR ELECTIONS

Make sure your personal information, elections, dependents, and beneficiaries are accurate, then approve your elections.

To finish, click "I Agree." When your enrollment is complete, you will receive a confirmation number and can print your Benefit Summary for your records.

	Thank You!		
	⊘ Transaction Complete		🖶 Print Benefit Summary
Confirmation	Your information has been submitted. Sector Home to insure to your benefits home page or log Duitto and this section. Thumit No.		Confirmation Number
Thank you for enrolling in your new hire benefits. To view your benefit elections at anytime throug the year you can access your Benefits Summary under your name in the upper right hand corner	ghout		
The year you can access your energies and any once your hanne in the upper right hand corner. If you have any questions, please that with your presental benefits assistant. Sofia via the Live Chat feature in the navigation bar at the top of your browser. *Total employee cost represents the total approved cost of benefits included on the summary. Other benefits not displayed are not included. The biofendation submitted may be subject to further review and/or approved. The deduction amounts are based on rates and calculations stored in the bioinflasher system at the time of electrons. To verify schuel electrons and/or deduction amounts are based on rates and calculations stored in the bioinflasher system at the time of electrons. To verify schuel electrons and/or deduction amounts, please contact your benefits administrator instruction play carrier/and or for fullence to provide appropriate billing information in a timely munore, unless such delay is cased by the negligent acts of Businessolver.		Visit <u>benefits.mt.go</u> you want to learn r your benefits or to coverage due to a life event.	∑ anytime nore about change your qualifying
Total Employee Cost: \$587.34	I Agree		



2023 INCENTIVE

Earn \$30 per month off your 2023 benefit contribution! Get 2X the incentive if a covered spouse/domestic partner also participates.

ALL ACTIVITES MUST BE COMPLETED BY OCTOBER 31, 2022 TO EARN THE LIVE LIFE WELL INCENTIVE FOR 2023.

ACTIVITES CHECKLIST



Complete a State-sponsored health screening. Appointments are subject to availability.

Make an appointment following the instructions at <u>healthcenter.mt.gov</u> or call (855) 200-6822.

MICOTINE FREE

Self-report if you are nicotine free or have completed an eligible alternative at myactivehealth.com/som.

If you use nicotine and need an alternative to complete this portion of the incentive, you must self-report that you have completed one of two alternatives:

- A nicotine cessation program; or
- A nicotine education session with your primary care provider.

✓ ♀ ELIGIBLE PROVIDER VISIT

Self-report if you have completed an eligible visit with a provider at <u>myactivehealth.com/som</u> by October 31, 2022.



SELF-REPORT YOUR INCENTIVE STATUS AT

MYACTIVEHEALTH.COM/SOM

- Log in, then click "Rewards." Your State-sponsored health screening is automatically uploaded into the site. It will take a month to appear after you've completed your screening.
- 2. Click "Nicotine Free" to self-report your Nicotine Free status or alternative. Make sure to click "Save."
- 3. Click "Provider Visit" to self-report completion of your Eligible Provider Visit. Make sure to click "Save."
- 4. Call (855) 206-1302 for help with the MyActiveHealth site.
- 5. Enjoy \$30 off your contributions every month in 2023!

For more information about Live Life Well Incentives or instructions for self-reporting visit <u>benefits.mt.gov/incentive</u>.

The State Plan offers the incentive program to all plan members and their enrolled spouse/domestic partner. If you think you may be unable to meet a standard of the incentive program, you may qualify for an alternative program or different means to earn the incentive. You must contact the Health Care & Benefits Division (HCBD) as soon as possible at 800-287-8266 or email livelifewell@ mt.gov. We will work with you (and if you wish, your doctor) to design a program with the same incentive that is right for you. We will maintain the privacy of your personally identifiable health information. Medical information that personally identifies you and that is provided through the incentive program will not be used to make decisions regarding your employment. Your health information shall only be disclosed to carry out specific activities related to the incentive program (such as responding to your request for a reasonable accommodation). You will not be asked or required to waive the confidentiality of your health information to participate or to receive an incentive. Anyone who receives your information for purposes of providing you services through the incentive program will abide by the same confidentiality requirements.

We securely maintain all electronically stored medical information we obtain through the incentive program, and will take appropriate precautions to avoid a data breach. If a data breach does occur involving information you provided to us for the incentive program, we will notify you immediately.

A copy of the Plan's privacy notice is available on the HCBD website or by going to benefits.mt.gov/_docs/Documents/hipaa-

LANGUAGE ASSISTANCE

Language Assistance – General Taglines

State of Montana is required by federal law to provide the following information.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-270-3877 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-270-3877 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-866-270-3877(TTY:711)。

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-866-270-3877 (TTY:711)まで、お電話にてご連絡ください。

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-270-3877 (TTY: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-270-3877 (ATS : 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-270-3877 (телетайп: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-270-3877 (TTY: 711)번으로 전화해 주십시오.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-668-772-7783 (رقم هاتف الصم والبكم: 117). (TTV: 2007-200-12007-714) المنافر الديمومة ومعم قدمين واجهوم الأفراقي محدمة بوصيده المديمو مسمول منهم وقد مسمق

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร1-866-270-3877 (TTY: 711).

MERK: Hvis du snakker norsk, er gratis språkassistansetjenester tilgjengelige for deg. Ring 1-866-270-3877 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-270-3877 (TTY: 711).

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-866-270-3877 (телетайп: 711).

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-866-270-3877 (TTY: 711).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-270-3877 (TTY: 711).

NON-DISCRIMINATION LANGUAGE

State of Montana complies with applicable Federal civil rights laws, state and local laws, rules, policies and executive orders and does not discriminate on the basis of race, color, sex, pregnancy, childbirth or medical conditions related to pregnancy or childbirth, political or religious affiliation or ideas, culture, creed, social origin or condition, genetic information, sexual orientation, gender identity or expression, national origin, ancestry, age, disability, military service or veteran status or marital status.

State of Montana does not exclude people or treat them differently because of race, color, sex, pregnancy, childbirth or medical conditions related to pregnancy or childbirth, political or religious affiliation or ideas, culture, creed, social origin or condition, genetic information, sexual orientation, gender identity or expression, national origin, ancestry, age, disability, military service or veteran status or marital status. State of Montana provides free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). State of Montana provides free language services to people whose primary language is not English such as: qualified interpreters and information written in other languages.

If you need these services, contact customer service at 855-999-1062. If you believe that State of Montana has failed to provide these services or discriminated in another way on the basis of race, color, sex, pregnancy, childbirth or medical conditions related to pregnancy or childbirth, political or religious affiliation or ideas, culture, creed, social origin or condition, genetic information, sexual orientation, gender identity or expression, national origin, ancestry, age, disability, military service or veteran status or marital status you can file a grievance. If you need help filing a grievance the State Diversity Coordinator is available to help you. You can file a grievance in person or by mail, fax, or email:

State Diversity Program Coordinator Department of Administration State Human Resources Division 125 N. Roberts P.O. Box 200127 Helena, MT 59620 Phone: (406) 444-3871 Email: SABHRS@mt.gov

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)



PO Box 200130, Helena, MT 59620 (800) 287-8266 TTY (406) 444-1421 benefitsquestions@mt.gov benefits.mt.gov

VISIT OUR WEBSITE FOR MORE RESOURCES BENEFITS.MT.GOV/OPEN-ENROLLMENT

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