

September 30, 2021

Telehealth Appointments Now Available For All State Plan Members!



Schedule Your Virtual Telehealth Appointment From Anywhere

You do not need to be located near a Montana Health Center! All State Plan members now have access to the telehealth services available as part of the Montana Health Centers.



Virtual telehealth appointments are offered in partnership with National Virtual Health (NVH)

- Any State Plan member can now make a NVH appointment with a board-certified physician via phone or video.
- Appointments can be scheduled by any State Plan member from anywhere, you do not need to be located near a Montana Health Center.
- Appointments available 24 hours a day, 7 days a week, 365 days a year
- It usually takes less than 15 minutes to connect with a provider.
- Common conditions that can be treated during your NVH appointment include allergies, back pain, cold/cough/flu, earaches, fever, follow-up appointments, headache, medication refills, nausea, rashes and bites, sinus infection, and sore throat.

NVH Scheduling Resources

- [How to Schedule A Virtual Telehealth Visit](#)
- [How to Register for a My Premise Health Account](#)
- [Frequently Asked Questions](#)



For more information about NVH call Premise Health at (855) 200-6822 or visit mypremisehealth.com and click the 'contact support' button.

If you have any outstanding question or issues, contact HCBD at (800) 287-8266 or benefitsquestion@mt.gov.

State of Montana Health Care & Benefits Division (HCBD)

Non-Discrimination Notice: The State of Montana Benefit Plan complies with applicable Federal civil rights laws, state and local laws, rules, policies and executive orders and does not discriminate on the basis of race, color, sex, pregnancy, childbirth or medical conditions related to pregnancy or childbirth, political or religious affiliation or ideas, culture, creed, social origin or condition, genetic information, sexual orientation, gender identity or expression, national origin, ancestry, age, disability, military service or veteran status or marital status. 45 C.F.R. § 92.8(b)(1) and (d)(1)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-999-1062 (TTY: 1-855-999-1063).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-999-1062 (TTY: 1-855-999-1063).