

April 26, 2021

## Montana Health Centers Now Operated By Premise Health



**As of April 27, 2021 the CareHere app can no longer be used to make appointments at the Montana Health Centers.**



To make an appointment at a Montana Health Center, you will need to create a *My Premise Health* account at [mypremisehealth.com](https://mypremisehealth.com) or by downloading the My Premise Health app. Click [here](#) for information about setting up a new account.

**If you have an existing CareHere appointment scheduled it will automatically be transferred to the new system.** If you have signed up for appointment reminders, you will receive a text and/or email from Premise Health that you have been added into its notification system as well as an appointment confirmation. Please note that appointment times may change between 5 to 10 minutes to accommodate the new system.

While the CareHere app will no longer work for making appointments, your historical patient data will remain accessible by you and your care team through March 2022.

**To make an appointment at a Montana Health Center, you will need to create a new account with Premise Health at [mypremisehealth.com](https://mypremisehealth.com).**

Learn more about the Premise Health transition by clicking [here](#).

For assistance setting up a My Premise Health account call Premise at (855) 200-6822.

### State of Montana Health Care & Benefits Division

Non-Discrimination Notice: The State of Montana Benefit Plan complies with applicable Federal civil rights laws, state and local laws, rules, policies and executive orders and does not discriminate on the basis of race, color, sex, pregnancy, childbirth or medical conditions related to pregnancy or childbirth, political or religious affiliation or ideas, culture, creed, social origin or condition, genetic information, sexual orientation, gender identity or expression, national origin, ancestry, age, disability, military service or veteran status or marital status. 45 C.F.R. § 92.8(b)(1) and (d)(1)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-999-1062 (TTY: 1-855-999-1063).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-999-1062 (TTY: 1-855-999-1063).