



April 12, 2021

New Electronic Health Record System Coming to Montana Health Centers



New system will provide improved patient management & enhance member experience!

- Clinics will be closed and no patient services will be available April 20, 21, and 23
- Montana Health Center is training staff on how to use the new certified Electronic Health Record system
- Once staff complete three day training the system will soon be implemented state wide

Enhanced Member Services Coming May 2021

In addition to existing benefits, Montana Health Center members will be able to do the following [online](#) or in the [CareHere app](#):

- Securely message providers and staff
- Manage health records and medications online
- Get added to a waiting list
- Review provider biographies
- Provide additional information related to conditions and/or appointments



We appreciate your patience while we implement the new system.

Questions? Contact CareHere by calling (800) 200-6822 or email help.montana@mt.gov