



# State Plan ID Cards Effective January 1, 2017

January 10, 2017

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Dear State of Montana Benefit Plan Member,

The Health Care & Benefits Division (HCBD) has received numerous phone calls from members inquiring about State Plan ID cards for January 1, 2017.

The State Plan did not make any vendor changes for medical, dental, or vision, therefore new ID cards for these products are not being sent to Plan Members. However, if you need an ID card for one of these benefits you may contact the vendor as outlined below.

- Medical – Allegiance – 1-855-999-1057 or visit [www.askallegiance.com/som](http://www.askallegiance.com/som)
- Dental – Delta Dental – 1-866-496-2370 or visit [www.deltadentalins.com/stateofmontana](http://www.deltadentalins.com/stateofmontana)
- Vision – Cigna Vision – 1-877-478-7557 or visit [www.mycigna.com](http://www.mycigna.com)

ID cards were sent in late December for the new State Plan prescription drug program with Navitus Health Solutions. If you have not received an ID card from Navitus, you should contact them right away to request a card be sent to you. You can reach Navitus Customer Care at 1-866-333-2757 or visit [www.navitus.com](http://www.navitus.com).

If you have not received your new prescription ID card and you need to fill a prescription right away, you can provide the following information to your pharmacy and they will be able to assist you in filling your prescription.

Navitus Health Solutions – 1-866-333-2757

- RxBIN: 610602
- RxPCN: NVT
- Rx Group: SOM
- ID: This is the same ID number as your Allegiance ID – refer to your Allegiance medical card.

If you have any additional questions or concerns, please feel free to contact HCBD at 1-800-287-8266 or email [benefitsquestions@mt.gov](mailto:benefitsquestions@mt.gov).

**State of Montana Health Care & Benefits Division**

**Call (406) 444-7462 or Toll-Free (800) 287-8266**

Hearing Impaired TTY (406) 444-1421 - Fax (406) 444-0080

**Email** [benefitsquestions@mt.gov](mailto:benefitsquestions@mt.gov)

PO Box 200130, 100 N. Park Avenue, Suite 320, Helena, MT 59620-0130

**Non-Discrimination Notice:** The State of Montana Benefit Plan complies with applicable Federal civil rights laws, state and local laws, rules, policies and executive orders and does not discriminate on the basis of race, color, sex, pregnancy, childbirth or medical conditions related to pregnancy or childbirth, political or religious affiliation or ideas, culture, creed, social origin or condition, genetic information, sexual orientation, gender identity or expression, national origin, ancestry, age, disability, military service or veteran status or marital status. 45 C.F.R. § 92.8(b)(1) and (d)(1)

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-999-1062 (TTY: 1-855-999-1063).

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-999-1062 (TTY: 1-855-999-1063).