



Important Information Regarding Your State Plan Prescription Coverage

December 22, 2016

Important Information Regarding Your State Plan Prescription Coverage Effective January 1, 2017

Dear State of Montana Benefit Plan Member,

The State of Montana Benefit Plan (State Plan) is pleased to announce an exciting change in your prescription drug program. **Starting January 1, 2017, your prescription drug coverage will be managed by Navitus Health Solutions.** Navitus is committed to lowering drug costs and improving health. Navitus provides expert customer service in a way that builds trust and confidence.

Starting January 1, 2017, please begin using your new Navitus prescription ID card at your local pharmacy. This will be explained in more detail in your member booklet. **You will receive this booklet on or around December 23, 2016. Your new ID cards will be attached to the member booklet.**

The Navitus Drug List and Pharmacy Directory can be found online at www.benefits.mt.gov before January 1, 2017. After January 1, 2017, they can be found on www.navitus.com. If you have questions regarding the Drug List or Pharmacy Directory, please call Navitus Customer Care at 1-866-333-2757.

Retail Pharmacy Network

Please note there is an important change to the retail pharmacy network. Starting January 1, 2017, CVS and Target pharmacies **will no longer** be part of the State Plan's network. Prescriptions filled at these pharmacies, will be honored until December 31, 2016. Please transfer your prescriptions to another participating pharmacy on or after January 1, 2017.

Mail Order

You may continue to send mail order prescriptions to Costco and Ridgeway mail order pharmacies after January 1, 2017. After your final 2016 fill, please update your insurance information with both pharmacies. To do so, please call Costco at 1-800-607-6861 or Ridgeway at 1-800-630-3214. If you are new to mail order, it is easy to get started. Register online at www.pharmacy.costco.com or www.ridgewayrx.com. You can also call

the numbers provided above. Please allow 10 to 14 calendar days from the day you submit your order to receive your medicine.

As a new service starting on January 1, 2017, you may also use miRx Prescription Mail Order. To register, visit www.mirxpharmacy.com. You can also complete the prescription transfer form online. On or after January 1, 2017, you may call miRx at 1-866-894-1496. Please allow 10 to 14 calendar days from the day you submit your order to receive your medicine.

Specialty

Starting January 1, 2017, the preferred Specialty Pharmacy will be Lumicera Health Services. Lumicera helps members who are taking medicine for certain chronic illnesses or complex diseases. It provides services that offer convenience and support. Ordering new prescriptions with this pharmacy is simple. Just call a Patient Care Specialist to get started. Specialists can be reached at 1-855-847-3553.

As your new pharmacy benefit manager, Navitus looks forward to providing you a high level of service. Navitus will give you the tools to help lower your drug costs and improve your health. If you have questions, please call Navitus Customer Care. They can be reached toll-free at 1-866-333-2757. To learn more about Navitus, please visit our website at www.navitus.com.

Starting on January 1, 2017, you can find information specific to your plan. To begin, log into our secure member portal, Navi-Gate® for Members. You will need your pharmacy benefit ID to log into Navi-Gate for Members. This portal can be found at www.navitus.com>Members>Member Login.

State of Montana Health Care & Benefits Division

Call (406) 444-7462 or Toll-Free (800) 287-8266

Hearing Impaired TTY (406) 444-1421 - Fax (406) 444-0080

Email benefitsquestions@mt.gov

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ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-999-1062 (TTY: 1-855-999-1063).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-999-1062 (TTY: 1-855-999-1063).