Introducing eHealth Provider Appointments at the Billings, MT Health Center!

February 10, 2020

Dear State of Montana Benefit Plan (State Plan) Member,

Due to the recent resignation of Dr. Schiffert, the State of Montana Benefit Plan (State Plan), in conjunction with CareHere, is offering eHealth provider appointments at our Billings, Montana Health Center location starting February 10, 2020. We’re excited to offer this new, advanced technology to our State Plan members!

What is eHealth?

When members utilize eHealth provider appointments, they will attend the appointment at the Billings, Montana Health Center physical location but access a provider via video connection at the Missoula, Montana Health Center. This state-of-the-art equipment and high definition video will allow for the treatment of both acute and chronic conditions at no cost to you and allows the State Plan to continue offering low cost, quality care to Billings members!

How does eHealth work?

The Billings Health Center will continue to be staffed by an experienced on-site Nurse Monday through Thursday who will connect you to a provider at the Missoula, Montana Health Center location. To view a brief video of how eHealth works, click here: https://careherellc.wistia.com/medias/b0fnquhn5m.

The health center will continue to provide face to face provider services on Fridays with Stacey Jackson, NP. Services include annual physicals, DOT physicals, well women exams and more.

Who will be providing eHealth services?

Roger Castillo, PA at the Missoula, Montana Health Center is eager to provide primary care services with this new technology! To view Roger’s biography, please see http://healthcenter.mt.gov/Missoula.

How do I schedule an eHealth appointment?

- Online at www.carehere.com or via the CareHere App.
- If the schedule is for eHealth, there is an indicator of “eHealth” at the top of the schedule.
- By calling (855) 200-6822 and requesting an eHealth appointment with Roger Castillo for the Billings, Montana Health Center.

If you have questions, please reach out to CareHere at (855) 200-6822.

State of Montana Health Care & Benefits Division
Call (406) 444-7462 or Toll-Free (800) 287-8268
Hearing Impaired TTY (406) 444-1421 - Fax (406) 444-0080
Email benefitsquestions@mt.gov
PO Box 200130, 100 N. Park Avenue, Suite 320, Helena, MT 59620-0130

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